

OCA Annual Meeting
August 4-6, 2014
Cincinnati Marriott North – Union Centre
6189 Muhlhauser Rd, West Chester, Ohio 45069



Monday, August 4

- 9:00 Golf Outing – Glenview Golf Course (Arrive at course by 8:30)
- 3:30 Supplier - Set Up
- 5:00 OCA Board Meeting
- 6:30 Reception/Hors d'oeuvres with Suppliers

Tuesday, August 5

- 7:00 – 8:30 Breakfast with Suppliers
- 8:30 – 9:00 Pledge, Welcome, Introduction of Suppliers
- 9:00 – 9:45 ***“Are You Creating or Killing Customer Loyalty?”***
 - Keynote Speaker - Joan Fox, President
 - Eagle Inspiration Training & Development
- 9:45 – 10:15 Break with Suppliers
- 10:15 – 11:00 ***“Designing Cemeteries for the Changing Market”***
 - Jack Goodnoe – Cemetery Planning and Design
- 11:00 – 3:30 Leave for Field Day at Spring Grove Cemetery & Arboretum & Lunch
- 11:45 – 12:30 Lunch/Supplier Introductions
- 12:30 – 3:30 Visit Suppliers
 - 1:00 – 1:30 – Sealmaster Demonstration
 - 1:30 – 2:00 – Holland Supply – D2 Demonstrations
 - 2:30 – 3:30 – Visit OCA Memorial/Time Capsulate/Tour Spring Grove
- 3:30 – 6:30 Rest and Relaxation
- 6:30 – 9:00 Reception/Dinner with Suppliers
- 7:30 – 10:30 Entertainment – The “Brownstones”

Wednesday, August 6

- 7:00 – 8:30 Breakfast with Suppliers
- 8:30 – 8:45 Announcements
- 8:45 – 9:30 ***“What the Affordable Care Act Means to Your Cemetery”***
 - Beth Tankovich – Business Coach, Admin Owl Inc.
- 9:30 – 10:15 ***“Green Burials” Panel Discussion***
 - Moderator:* Dennis Cuthbertson – City of Oberlin
 - Panel:* Rick Meade- Calvary Cemetery - Dayton
 - Gregory Kapcar – Riverside Cemetery
 - Chris Mucher – Glen Forest – Miami County
- 10:15 – 10:45 Break with Suppliers
- 10:45 – 11:15 Speaker – ***“What Do You Do?”***
 - Mark Funke – Senior Grounds Manager, Spring Grove Cemetery
- 11:15 – 12:00 ***“Safety in Our Cemeteries”***
 - Bob Carr - Benefits Management Services/OH
- 12:00 – 12:45 Lunch with Suppliers
- 12:45 – 1:30 OCA Business Meeting with membership
 - Legislative Update – Tim Long, OCA Legal Counsel
 - Updated OCA Code of Regulations – President Mark Funke
 - Cemetery Task Force Update – Kelly Neer – OH Department of Commerce
 - BWC Updates – Bob Carr - Benefits Management Services/OH
- 1:30 Conclusion of OCA Annual Convention

For those attending the Crematory Certification or Celebrant Program the agenda is shown on this page.

CREMATORY OPERATOR CERTIFICATION/ ADVANCED CREMATORY OPERATORS PROGRAM SCHEDULE WITH MATTHEWS CREMATION DIVISION
--

Wednesday, August 6

6:00 – 7:00	Dinner (early arrivals at hotel for Thursday program are invited to dinner with Celebrant registrations.)
-------------	---

Thursday, August 7

Crematory Operator Certification Program

7:00 – 8:00	Registration & Continental Breakfast
8:15 – 10:00	Crematory Operator Certification Training
10:00 – 10:15	Break
10:15 – 12:00	Crematory Operator Certification Training Cont'd
12:00 – 1:00	Lunch (Crematory Operator Certification & Celebrant Training)
1:15 – 2:15	Crematory Operator Certification Training Cont'd
2:15 – 2:30	Break
2:30 – 4:30	Crematory Operator Certification Training Cont'd
	Conclusion

6:00 – 7:00	Reception/Hors d'oeuvres for those arriving on Thursday evening for <u>Advanced</u> Crematory Operators Program on Friday.
-------------	---

Friday, August 8

Advanced Crematory Operators Program

7:00 – 8:00	Registration & Continental Breakfast
10:00 – 10:15	Break
10:15 – 12:00	<i>Advanced</i> Crematory Operator Certification Training
12:00 – 1:00	Lunch
1:15 – 2:15	Break
2:15 – 4:30	<i>Advanced</i> Crematory Operator Certification Training Cont'd
4:30	Conclusion

<b style="color: green;">FUNERAL CELEBRANT TRAINING SCHEDULE PRESENTED BY <b style="color: green;">THE IN-SIGHT INSTITUTE
--

Wednesday, August 6 **Celebrant Training Day One**

3:00 – 6:00	Celebrant Sessions
6:00 – 7:00	Dinner
7:00 – 9:00	Celebrant Sessions Continued

Thursday, August 7 **Celebrant Training Day Two**

7:00 – 8:00	Continental Breakfast
8:00 – 10:00	Celebrant Sessions
10:00 – 10:15	Break
10:30 – 12:00	Celebrant Sessions Continued
12:00 – 1:00	Lunch
1:00 – 6:30	Celebrant Sessions Continued
	Dinner (on your own)

Friday, August 8 **Celebrant Training Day Three**

7:00 – 8:00	Continental Breakfast
8:00 – 11:45	Celebrant Sessions
12:00	Graduation & Conclusion